CrowdWorkers Survey

Q1 In this survey, we will ask about you and your experience using Amazon Mechanical Turk. We are investigating the characteristics of people who work online and are interested in finding out what you enjoy and what you find challenging about this way of working. You have been invited to take this survey because you have used the Crowd Workers plugin (see crowd-workers.com) at least once between 2014 and 2017. Please note that you may only participate in this survey if you are 18 years of age or over.
The survey should take about 15 minutes to complete. You will receive $2.50 in return. Please only complete ONE of these HITs. In order to pay you as fairly as possible, we are posting multiple HITs instead of a single HIT for multiple workers to avoid the additional 30% fee.

Your answers will be anonymous and kept confidential. Please note that your participation is voluntary. You may withdraw at any point during the questionnaire for any reason, before submitting your answers. However, we are only able to reimburse participants who complete the full survey. The data will be stored in a password protected file and may be used in academic publications.

The principal researchers are Dr Abi Adams (University of Oxford) and Prof Chris Callison-Burch (University of Pennsylvania). This project has been reviewed by, and received ethics clearance from, the University of Oxford Central University Research Ethics Committee.

If you have a concern about any aspect of this project, please email abi.adams@economics.ox.ac.uk who will do her best to answer your query. She will acknowledge your concern within 10 working days and give an indication of how she intends to deal with your query. If you remain unhappy or wish to make a formal complaint, please contact the chair of the Research Ethics Committee at the University of Oxford. The chair will seek to resolve the matter in a reasonably expeditious manner.

Q2 I agree to take part in the survey and confirm that I am over 18 years old in age.

○ Yes (1)

Q3 Please enter your Worker ID here:

_____

Q4 What is your gender?

○ Male (1)

○ Female (2)

Q5 How old are you? (in years)

_____

Q6 What country do you live in?

_____

Q7 How many children do you have:
Under 5 years old (1)
Between 6 and 10 years old (2)
Between 11 and 15 years old (3)
Over 15 years old (4)

▼ 0 (0) ... 5+ ~ 5+ ~ 5+ ~ 5+ (1553)

Q8 Are you currently a student?

◯ Yes (1)

◯ No (2)

Q9 What is the highest level of education that you have completed up to now in any program?

◯ Less than High School Diploma (1)

◯ High School Diploma (2)

◯ Some College (3)

◯ Technical Certificate (4)

◯ Associates Degree (2 years) (5)

◯ Bachelors Degree (3-4 years) (6)

◯ Masters Degree (7)

◯ Professional Degree (JD, MD) or PhD (8)

Q10 Do you have a health condition that reduces your ability to carry out day-to-day activities?

☐ Yes, a lot (1)

☐ Yes, a little (2)

☐ No (3)

☐ Would prefer not to say (4)

☐ If yes, does this health problem affect the kind of paid work that you do? How? Is there anything that would make it easier for you to work on micro-task platforms such as Amazon Mechanical Turk? Please explain. (5)

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Q11 Do you experience any of the following? Please mark all that apply

☐ Problems or disabilities (including arthritis or rheumatism) connected with your arms or hands? (1)

☐ … legs and feet? (2)

☐ … back or neck? (3)

☐ Depression, bad nerves or anxiety? (4)

☐ Mental illness or suffer from phobias or other nervous disorders? (5)

☐ Learning difficulties? (6)

☐ Chest or breathing problems, asthma, bronchitis? (7)

☐ Difficulty in hearing? (8)

☐ Difficulty in seeing (while wearing spectacles or contact lenses)? (9)

☐ Other health problems or disabilities? (10)

☐ Would prefer not to say (11)

Q12 Which of the following best describes your current main daily activities and/or responsibilities?

○ Employed full time (1)

○ Employed part time (2)

○ Keeping house or caring full time (3)

○ Self-employed - full time (4)

○ Self employed - part time (5)

○ Unemployed or laid-off (6)

○ Retired (7)

○ Full-time student (8)

Q13 What kind of work you do (job title)? (For example: registered nurse, personnel manager, supervisor of order department, gasoline engine assembler, grind operator.)? If you're not currently working, please describe your most recent job.

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Q14 To your knowledge, what was your total household income in US dollars ($) from all sources last month?

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End of Block: About You

Q15 For how long have you worked on Amazon Mechanical Turk?

○ Less than 1 month (1)

○ 1-6 months (2)

○ 7-12 months (3)

○ 1-2 years (4)

○ 3-4 years (5)

○ 5+ years (6)

Q17 For how long have you been crowd working (including any other crowd work platforms)?

○ Less than 1 month (1)

○ 1-6 months (2)

○ 7-12 months (3)

○ 1-2 years (4)

○ 3-4 years (5)

○ 5+ years (6)

Q16 How many other platforms have you worked on in the last month?

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Q18 Do you use scripts, extensions and/or forums to improve your working experience on Amazon Mechanical Turk? If so which ones? (Please mark all that apply)

- ☐ No, I don't know how to install or use them (1)

- ☐ No, I don't know how to find them (2)

- ☐ No, I do not think it is worth the benefit (3)

- ☐ No, I didn't know such a thing existed (4)

- ☐ AMT Tools (5)

- ☐ Turkopticon extension or website (6)

- ☐ Any mTurk forum/community/chatroom (7)

- ☐ TurkerView (8)

- ☐ Greasemonkey/Tampermonkey (9)

- ☐ HIT Database (10)

- ☐ HIT Scraper (11)

- ☐ Turkmaster (12)

- ☐ Overwatch (13)

- ☐ PandA Crazy (14)

- ☐ mTurk Suite (15)

- ☐ HIT Catcher (16)

- ☐ Other - please describe. (17)

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Q19 What are the most important reasons why you do crowd work?

	Extremely important (1)	Very important (2)	Moderately important (3)	Slightly important (4)	Not at all important (5)
I can only work from home (1)	○	○	○	○	○
I prefer to work from home (2)	○	○	○	○	○
Working hours are more flexible (3)	○	○	○	○	○
To complement pay from other jobs (4)	○	○	○	○	○
To earn money while studying (5)	○	○	○	○	○
To earn extra spending money (6)	○	○	○	○	○
I enjoy it (7)	○	○	○	○	○
Could not find other employment (8)	○	○	○	○	○

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Q20 Approximately what percent (0 - 100) of your personal earned income came from Amazon Mechanical Turk last month?

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Q22 How do you decide which tasks to complete? How do you search for the best tasks for you?

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Q21 What is important to you when choosing tasks?

	Extremely Important (1)	Very important (2)	Moderately important (3)	Slightly important (4)	Not at all important (5)
Monetary reward (1)	○	○	○	○	○
Can complete task quickly (2)	○	○	○	○	○
Good expected earnings to time ratio (3)	○	○	○	○	○
Large batch of HITs in a group (4)	○	○	○	○	○
Good requester reputation (5)	○	○	○	○	○
Easy to do alongside caring responsibilities (6)	○	○	○	○	○
Easy to do alongside leisure time (7)	○	○	○	○	○
Does not require a quiet work environment (8)	○	○	○	○	○
Does not require external resources (microphone etc) or software downloads (9)	○	○	○	○	○

Enjoyment I expect to get from the task or interesting content (10)	○	○	○	○	○
Good suitability of my skills and experience for the task (11)	○	○	○	○	○
Teaches me new skills or advances skills (12)	○	○	○	○	○

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Q23 What are the most common reasons why you return HITs?

	Very Common (1)	Common (2)	Quite Common (3)	Not so Common (4)	Rare (5)
Task is more difficult than anticipated (1)	○	○	○	○	○
Content is not what you expected (2)	○	○	○	○	○
Need to attend to family/caring responsibilities (3)	○	○	○	○	○
Technical problem with the HIT (4)	○	○	○	○	○
Task instructions not clear (5)	○	○	○	○	○
The pay isn't as good as you initially thought (6)	○	○	○	○	○

Q24 What are the most common reasons why you abandon HITs?

	Very Common (1)	Common (2)	Quite Common (3)	Not so Common (4)	Rare (5)
Allocated time too short (1)	○	○	○	○	○
By mistake (e.g. forgot) (2)	○	○	○	○	○
Interrupted & ran out of time (3)	○	○	○	○	○
Need to attend to caring responsibilities (4)	○	○	○	○	○

Q34 How many minutes do you spend working on Amazon Mechanical Turk in a typical work session before taking a break or being interrupted?

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Q26 Please describe any strategies you have for learning new skills on Amazon Mechanical Turk? How useful have you found the resources you have used in the past? How often do you make use of these resources?

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Q27 Please describe any strategies you have for increasing your earnings on Amazon Mechanical Turk? How successful have you found these to be?

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Q28 What do you like about working on Amazon Mechanical Turk? What do you dislike? What would you like to see improved? What would make it easier for you to be successful at crowd working?

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End of Block: Your Experience on Amazon Mechanical Turk

Start of Block: Your Earnings on Amazon Mechanical Turk

Q29 In a typical week, how much do you earn on Amazon Mechanical Turk in US dollars ($)?

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Q30 In a typical week, how many hours do you spend working on paid tasks on Amazon Mechanical Turk?

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Q31 In a typical week, how many hours do you spend looking for tasks on Amazon Mechanical Turk?

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Q32 In a typical week, how many hours do you spend taking qualification tests on Amazon Mechanical Turk?

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Q33 Would you be willing to test an extension to help your productivity on MTurk? If so, we will follow up with separate instructions.

○ Yes (1)

○ No (2)

End of Block: Your Earnings on Amazon Mechanical Turk